



A message to our fans from the safety team

Welcome back to The People's Pension Stadium. CTFC have made considerable efforts to meet the various guidelines to enable this to happen. However, we will not be able to welcome more fans back unless we can show that we can run a safe match. We have all been living with the restrictions that COVID-19 has caused and some of us have sadly lost family and friends to this virus.

To enable us to move on and enjoy live football again it is critically important that you the fans help us provide a safe event. CTFC have introduced a number of changes to ensure that you can visit the stadium and maintain social distancing. This will mean that the stadium layout will be different to what you are used to and you may not be able to sit or stand in your normal spot. We apologise for this but I'm sure you appreciate that these changes are designed for your safety and welfare.

Your entrance to the ground will be different and it is important that you look at your ticket and the club's website for directions.

None of the normal tea bars will be open, instead we will be providing refreshment facilities in an extended area behind the North and South stands.

You will also need to move around the stadium in a one-way route. This may involve you having to walk a little further or in a different direction. Please be patient with us.

To help you understand the changes we will be providing additional signage and staff to direct you. It will help us if you know where you are sitting before you attend so we can point you in the right direction.

Please do not bring bags over A4 size to the stadium as they will not be permitted. If you have a special medical need please contact the club for further advice.

We know everybody makes mistakes and that is why we will have staff on hand to help you however if you choose not to follow the advice being offered or do not cooperate with staff you may be banned from attending further games at CTFC until the COVID-19 restrictions are lifted.

Please remember this guidance is to protect everybody not just you and failing to follow it is a selfish act and not in the tradition of a family friendly club like ours.

Please see overleaf for the agreed guidance to allow us to open up the stadium again to our fans.

Any queries or concerns with anything detailed in this communication should be sent to the safety team by emailing chris.hewlett@crawleytownfc.com.



To help us protect you please follow this guidance.

- Do not come to the stadium if you are unwell or have any COVID-19 Symptoms
- Only come to the stadium if you have a ticket
- Tickets should be collected before the day of the match
- Always observe social distancing and stay in your bubble
- Wear a face covering at all times in the stadium when you are moving around particularly when taking your seat or entering the terrace
- Arrive in good time as it will take longer to get in
- Read your ticket. Know where you're going
- Be prepared to have your temperature taken
- Use contactless payments
- Only sit in your seat and stay in it during the game
- Do not bring a bag larger than A4 size as you cannot bring it in
- Do not hang around once you have bought your refreshments or used the toilet - return to your seat
- Respect social distancing at all times, particularly when queuing
- Celebrate sensibly
- Follow the signs
- Listen to staff - they are there to help
- Please note all facilities including toilets will close halfway through the second half to allow a smooth exit