

SUPPORTERS CHARTER

WHAT WE ASK OF OUR SUPPORTERS

The Club wants to create a positive, vibrant and exciting atmosphere at Broadfield Stadium, one that is safe and welcoming for fans of all ages and backgrounds.

GROUND REGULATIONS

Behaviour at our home matches is governed by our Ground Regulations and the Conditions of Issue, which relates to the purchase and use of our match tickets.

Supporters who contravene these regulations can expect to be ejected from the ground and in serious cases issued with a stadium ban. It is important to note that the breach of some Ground Regulations may also constitute a criminal offence and the Club will support the police in their enquiries and where necessary any subsequent prosecution.

We will also look to provide guidance and support to any fans or other eyewitnesses who report an incident or help to further an investigation.

No two incidents are the same and our Safety Officer will consider all available evidence when investigating complaints and determining the length of a ban.

The adjacent table indicates the type of penalties that may be issued against supporters.

OUR POSITION ON HATE CRIME

The Club will not tolerate discriminatory or hateful behaviour of any kind, whether physical, verbal or online, and will work to ensure that such behaviour is met with appropriate disciplinary action in whatever context it occurs.

Anyone found guilty of such will be subject to the terms laid out in our Ground Regulations.

Offence	Ejection	Written Warning	3 Match Ban	6 Match Ban	Season Ban	Indefinite Ban
UNACCEPTABLE CONDUCT Persistent standing, Away fans in home areas	✓	✓	✓			
RACISM, HOMOPHOBIA, ANTI-SEMITIC LANGUAGE , including chants or songs					✓	✓
GENERAL DISORDER Fighting, physical assault	✓	✓	✓	✓	✓	✓
MISSILE THROWING/POSSESSION OF FLARES Objects thrown onto pitch, in stand, flares	✓	✓		✓	✓	
PITCH INCURSION Pre, post-match or in-game	✓	✓	✓	✓		
ABUSE / AGGRESSION TO STEWARDS & STAFF Verbal or physical abuse	✓	✓	✓	✓		
DRUNK INSIDE THE STADIUM On concourses, seating deck, lounges etc.	✓	✓	✓			
DRINKING ALCOHOL IN VIEW OF THE PITCH In seating deck or marked concourse areas	✓	✓	✓			
FOUL AND ABUSIVE LANGUAGE Towards players, staff or fans	✓	✓	✓	✓		
TICKETING OFFENCES Touting, mis-use of concessions	✓	✓	✓			
SMOKING POLICY Non-compliance	✓	✓	✓			
DRUG OFFENCES Possession/Use of				✓	✓	✓
ONLINE ABUSE Not limited to in the stadium						✓